

**Public Workshop on Pipeline Communication Challenges**  
**January 29, 2003 – Bellevue Washington**  
**Agenda**

Location: Bellevue Community College

<b>9:00 Kickoff</b>	<b>Who</b>
Kickoff / Welcome	Associate Administrator for Pipeline Safety - Stacey Gerard
RSPA/OPS Pipeline Communication Goals	
Understanding the Context <ul style="list-style-type: none"> <li>• Current requirements</li> <li>• Stakeholder demand for information</li> <li>• Security concerns</li> <li>• How OPS is responding to 3 overarching areas for today's workshop</li> </ul> Goals and Ground rules for Today's Workshop	Stacey Gerard
<b>9:30 Integrity Management Communications</b>	
Integrity Management Rulemakings <ul style="list-style-type: none"> <li>• Requirements for hazardous liquid pipelines</li> <li>• Requirements for natural gas pipelines</li> </ul>	Stacey Gerard
Example of a Typical Hazardous Liquid Pipeline Integrity Management Program	Denise Hamsher, Enbridge Energy Company
Community Assistance <ul style="list-style-type: none"> <li>• CATS</li> <li>• New Legislation on Public Education Grants and Community Grants</li> <li>• Security Drills</li> </ul>	Stacey Gerard
Panel Session on IM Communications:  Q: What integrity management program information would be of specific value to state and local officials? How should such information be made available to state and local officials?  Q: How can state and local officials communicate to pipeline operators or pipeline safety inspectors information on local resources or local risks (where risk encompasses both probability and consequence elements) that may be valuable to improving pipeline safety?  Q: What lines of communication (personal contact, mailings, electronic, etc.) are most effective for providing information or sharing concerns? From operators to the public? From regulators to the public? From the public to operators and/or regulators?	<ul style="list-style-type: none"> <li>• Lois Epstein (Community/Environmental Organization - Cook Inlet Keeper),</li> <li>• Brian Felczak (First Responder, City of Kent and member of city-county consortium),</li> <li>• Denise Hamsher (Pipeline representative),</li> <li>• Greg Zimmerman (Local Official, City of Renton),</li> <li>• Les Olson (County Official, Thurston County, Director of Public Works and Emergency Response),</li> <li>• Doug Kilpatrick (State Official – WUTC)</li> </ul>
Open Q&A Session	Moderator: Stacey Gerard
<b>11:30 Lunch</b>	

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<b>1:00 Performance Metrics</b>	
Recap Performance Tracking and Monitoring Initiatives OPS Data Initiatives	Stacey Gerard
Pipeline Industry Performance Measurement Initiatives <ul style="list-style-type: none"> <li>Natural Gas Industry Data Initiatives</li> <li>Oil Industry Data Initiatives – PPTS, including IMP PPTS questions</li> </ul>	Mark Hereth
<p>Panel Session on Performance Metrics:</p> <ul style="list-style-type: none"> <li>Performance Metrics for the Industry</li> <li>Performance Metrics for Individual Operators</li> </ul> <p>Q: What types of indicators are of value to the public in order to understand the effectiveness of an operator's overall safety and environmental performance?</p> <p>Q: Who should supply information about those indicators to the public? How should such information be supplied?</p> <p>Q: What types of indicators are of value to the public in order to understand the effectiveness of federal and state pipeline regulatory programs? How should such information be supplied?</p> <p>Q: Are additional performance measures related specifically to the new requirements for operators to have integrity management programs of value to the public? To state and local officials?</p>	<ul style="list-style-type: none"> <li>Lois Epstein (Environmental Organization - Cook Inlet Keeper),</li> <li>Carol Parker (Community representative, Citizens for Safe Pipelines),</li> <li>Richard Kuprewicz (Community representative),</li> <li>Philip Schaenman, (TriData Corporation President),</li> <li>Mark Hereth (Pipeline Representative, Hartford Steam Boiler Inspection and Insurance Company),</li> <li>Chuck Mosher (Local Official, Bellevue Council Member),</li> <li>Nancy Wolfe (State Official, CA Fire Marshal)</li> </ul>
Open Q&A Session	Moderator: Stacey Gerard

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<b>3:30 Public Awareness Initiatives</b>	
Kickoff	Congresswoman Jennifer Dunn
Recap Previous OPS Communication Initiatives	Stacey Gerard
Current OPS Pipeline Communication Initiatives <ul style="list-style-type: none"> <li>• OPS Educational Web Site on Pipelines</li> <li>• Fact Sheets</li> <li>• NPMS</li> <li>• Common Ground Alliance/Damage Prevention</li> <li>• Encroachment Project with NAS/TRB</li> <li>• NASFM Project</li> <li>• Research and Development</li> </ul>	Stacey Gerard
Pipeline Industry Initiatives in Public Awareness <ul style="list-style-type: none"> <li>• Recommended Practice 1162</li> <li>• Other industry communication initiatives</li> </ul>	Louise Scott, American Petroleum Institute
<p>Panel Session on Public Awareness Communications:</p> <p>Q: What additional material can OPS provide to educate the public on pipelines? How should such information be provided?</p> <p>Q: Based on what you have heard about the industry's proposed recommended practice 1162, what information should pipeline operators provide along the right-of-way? How should such information be provided?</p> <p>Q: You have heard of many ways pipeline operators communicate with the public and public officials. How can operators and OPS measure the effectiveness of these communication initiatives in reaching their target audience?</p> <p>Q: Do you have other specific suggestions for providing information that would be of value to the public? To state and local officials?</p> <p>Q: Do you have other specific suggestions for providing information that should be posted (such as through a website) that would be of value to state and local officials? To the public?</p> <p>Q: The Administration and Congress have voiced concerns about the security of pipeline information. How should security concerns be balanced with the value and utility of providing pipeline location and operational information to the public?</p>	<ul style="list-style-type: none"> <li>• Shirley Olson (Landowner),</li> <li>• Carl Weimer (Community/ Environmental Organization, Safe Bellingham),</li> <li>• Dr. Frank James</li> <li>• Philip Schaenman (TriData Corporation),</li> <li>• John Carpenter (First Responder, Member of city-county consortium),</li> <li>• Louise Scott (Liquid Pipeline Representative),</li> <li>• Robert Howard (Gas Pipeline Representative, PG&amp;E)</li> <li>• Chuck Mosher (Local Official),</li> <li>• Nancy Wolfe (State Official)</li> </ul>
Open Q&A	Moderator: Stacey Gerard
<b>7:00 Closing/Adjourn</b>	